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10006802-5

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Continuing Application of	:	
Michael Jonas Borg	:	
Serial No. 10/725,636	:	Group Art Unit 2863
Filed: 12/01/2003	:	Examiner: Vo, Hien Xuan
For: QUALITY MONITORING AND	:	Date: August 20, 2004
MAINTENANCE FOR PRODUCTS:	:	
EMPLOYING END USER ...	:	

**AMENDMENT A**

Commissioner of Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated May 25, 2004, please amend the above-identified patent application as follows and consider the enclosed remarks.

**IN THE SPECIFICATION:**

Please replace paragraph beginning at page 1, line 5 with the following amended paragraph:

**CROSS-REFERENCE TO RELATED APPLICATION**

This is a Continuation of U.S. Patent Application No. 09/877,985 filed 06/08/2001 by Michael Jonas Borg and entitled QUALITY MONITORING AND MAINTENANCE FOR PRODUCTS EMPLOYING END USER SERVICEABLE COMPONENTS (Atty. Docket No. 10006802-1), which has now issued as U.S. Patent No. 6,687,634.